



Have questions? View the information below for answers!

What is the event hashtag?

- #22IDS

Where do I find a copy of the program and abstract book?

- Attendees will receive a hard copy of the program. Both the program and abstract book can also be found online at www.swcs.org/22IDSAttendee.

What do I need to do to earn CEU credits?

- The room moderators in each session will have a sheet for you to sign in and out with your name and certification number.

How do I connect to the Wi-Fi?

- Select the “Marriott-Bonvoy-Conference” network, enter “IDS@2022!” as the password when prompted, and complete the required steps to connect to the free internet connection.

Will I be able to view the speaker PowerPoints after the event?

- Yes, additional details will be sent to attendees the weeks following the event.

Can I attend the workshop if I didn't register in advance?

- No, registration in advance was required to attend the workshop.

Can I go on a tour if I didn't register in advance?

- Check with the registration desk staff to see if there are any spots available to purchase a tour ticket on site.

Can I purchase a ticket to the Hall of Fame Awards Banquet if I didn't register in advance?

- Check with the registration desk staff to see if there are any spots available to purchase a ticket on site.

I have a guest with me, what can they attend?

- You can purchase guest tickets for the welcome reception and luncheons. If guests will be attending any other portion of the event, a conference registration is required.

What is the COVID-19 policy?

- Please note any interaction with the general public poses a risk of being exposed to COVID-19, and we cannot guarantee that you will not be exposed while in attendance at the event. To help promote the health and safety of others, attendees will be required to complete a self-assessed proof of health screening within 24 hours prior to attending the event. A “pass” result is required in order to receive access to the event. Information will be emailed to attendees on Monday, August 29 with information on completing the health screening.

The event will follow the Des Moines public health guidelines. As of now, no public health orders are currently in effect in Des Moines. Face coverings are still highly recommended for those who are immunocompromised and those who are unvaccinated or not fully vaccinated or boosted. Face coverings provide an added layer of protection for those who are fully vaccinated and boosted. We will inform attendees if any changes occur prior to the event. By attending the symposium, you knowingly and freely accept the risks associated with COVID-19.

Masks and hand sanitizer will be provided to attendees at the proof of screening checkpoint, and hand sanitizing wipes will be provided throughout the meeting rooms.

I indicated I have a dietary restriction, what do I need to do?

- IDS selects a variety of appetizers during the receptions and has asked the facility to provide dietary restriction labels next to each of the items, when possible. For the luncheons and awards banquet, you were provided a dietary ticket for each meal in your name badge, you are to complete the ticket and provide it to the banquet team to receive your specialty meal based on your indicated dietary restriction.

What form of payment do the cash bars accept during the receptions?

- The reception bars will accept cash or card.

Is there an ATM on site?

- There is an ATM off the hotel lobby.

What are the transportation options throughout Des Moines?

- The airport shuttle service is anticipated to start back on August 27. When you arrive to the airport, call the hotel at 515-245-5500 and request a shuttle, if available. Note that shuttles depart on the hour, each hour. Otherwise, our recommended economical method of travel to and from the airport is to take a taxi, Uber, or Lyft.

I am driving to Des Moines, where do I park my vehicle?

- The Marriott has on site valet parking for \$27/day. A cheaper self-parking option is located at 9th and Grand, two blocks west of the hotel.

Can I share my organization's brochures?

- IDS does not have an opportunity for organizations to share any of their materials outside of the exhibit booths. Join us in the future as an exhibitor!

What is the hotel check in and out times?

- Check in is at 4:00 PM and check out is at 12:00 PM.

Where do I store my bags after I check out from the hotel?

- Attendees can check their bags at the front desk of the hotel.

Where can I print materials at the facility?

- There is a business center on site to print materials, note there is a fee.

Where can I ship materials at the facility?

- UPS and FedEx pick up from the Marriott. Contact your preferred shipping company to confirm pickup. Boxes must be labeled and can be dropped off at the hotel front desk.

What is the dress code at the event?

- There is no specific dress code for attendees, but it is common to wear your organization's gear or dress business casual.

Where is the lost and found?

- Check with the front desk of the Marriott or at the registration desk.

I have additional questions, who do I contact?

- Contact events@swcs.org for additional questions.