



FREQUENTLY ASKED QUESTIONS (FAQ)

77th SWCS International Annual Conference

Have questions? View the information below for answers.

What is the conference hashtag?

- #SWCS22

How do I download the SWCS event app?

- View the Event App and Profile Instructions at www.swcs.org/22ACAttendee.

What is the purpose of the SWCS event app?

- To customize your own agenda, view the conference program and abstract book, to receive live conference announcements, view FAQ, participate in the event game, vote in the photo contest, and more.

How do I create my personal profile and agenda on the SWCS event app?

- View the Event App and Profile Instructions under the FAQ tab within the event app for additional details on creating your personal profile and agenda.

Where do I find a copy of the program and abstract book?

- View the Program tab within the event app for a copy of this year's conference program and abstract book. Hard copies can be purchased at the registration desk, as available.

What do I need to do to earn CEU credits?

- The room moderators in each session will have a sheet for you to sign in and out with your name and certification number.

How do I vote for the photo contest winner?

- Go to the Photo Contest tab within the event app for instructions on voting for this year's People's Choice photo contest winner.

How do I participate in the event game?

- Go to the Event Game tab within the event app for instructions on participating in the event game for your chance to win a prize.

How do I connect to the Wi-Fi?

- Select the "SWCSAnnualConference" network, enter "SWCS@2022!" as the password when prompted, and complete the required steps to connect to the free internet connection.



Will I be able to view the speaker PowerPoints and recordings after the event?

- The speaker PowerPoints and select presentation recordings will be input onto the SWCS event app, which is also the virtual resources platform, by the week of August 22. Instructions for accessing will be sent to attendees at a later date. Only attendees with a full registration will be able to access portions of the virtual resources platform.

Can I go on a tour if I didn't register in advance?

- Check with the registration desk staff to see if there are any spots available to purchase a tour ticket on site.

I have a guest with me, what can they attend?

- You can purchase guest tickets for the Local Forum and Flavor Reception, Exhibitor and Poster Reception, and Awards Luncheon. If guests will be attending any other portion of the event, a conference registration is required.

What is the COVID-19 policy?

- Please note any interaction with the general public poses a risk of being exposed to COVID-19, and we cannot guarantee that you will not be exposed while in attendance at the event. To help promote the health and safety of others, attendees will be required to complete a self-assessed proof of health screening within 24 hours prior to attending the event. A "pass" result is required in order to receive access to the event. Information will be emailed to attendees on Saturday, July 30 with information on completing the health screening.

The event will follow the Denver public health guidelines. As of now, no public health orders are currently in effect in Denver. Face coverings are still highly recommended for those who are immunocompromised and those who are unvaccinated or not fully vaccinated or boosted. Face coverings provide an added layer of protection for those who are fully vaccinated and boosted. We will inform attendees if any changes occur prior to the event. By attending the conference, you knowingly and freely accept the risks associated with COVID-19.

Masks and hand sanitizer will be provided to attendees at the proof of screening checkpoint, and hand sanitizing wipes will be provided throughout the meeting rooms.

I indicated I have a dietary restriction, what do I need to do?

- SWCS selects a variety of appetizers during the receptions and has asked the facility to provide dietary restriction labels next to each of the items. For the Tuesday luncheon, you were provided a dietary ticket in your name badge, you are to complete the ticket and provide it to the banquet team to receive your specialty meal based on your indicated dietary restriction.

What options are there for lunch on our own on Monday, August 1?

- View the Denver Restaurants under the FAQ tab within the event app for nearby restaurants within walking distance from the Hilton Denver City Center.



What form of payment do the cash bars accept during the receptions?

- The reception bars will accept cash or card, although cash is the preferred method of payment.

Is there an ATM on site?

- There is an ATM that faces Starbucks on the other side of the elevator bank from the front desk and lobby.

Is there a list of activities going on in the area?

- View the Denver Things To Do under the FAQ tab within the event app for nearby events and activities in Denver.

What are the transportation options throughout Denver?

- View the Denver Transportation Services under the FAQ tab within the event app for more information on getting around in Denver.

I am driving to Denver, where do I park my vehicle?

- The Hilton Denver City Center has covered onsite parking. A cheaper self-parking option is located at 1820 California Street. [View full parking details.](#)

Can I share my organization's brochures?

- SWCS does not have an opportunity for organization's to share any of their materials outside of the exhibit booths. Join us next year as an exhibitor!

How can I purchase an SWCS shirt?

- A limited number of SWCS shirts will be available for purchase at the registration area on Wednesday, August 3. You can view the full selection of SWCS shirts and [purchase at this link](#) between Sunday, July 31 and Sunday, August 7.

What is the hotel check in and out times?

- Check in is at 4:00 p.m. and check out is at 11:00 a.m.

Where do I store my bags after I check out from the hotel?

- Attendees can check their bags at the front desk of the hotel.

Where can I print and ship materials at the facility?

- You can print for free at the computer in the lobby area, otherwise visit the UPS store on site for printing and shipping needs.



What is the dress code at the event?

- There is no specific dress code for attendees, but it is common to wear your organization's gear or dress business casual.

Where is the lost and found?

- Check with the front desk of the Hilton Denver City Center or at the registration desk.

I have additional questions, who do I contact?

- Contact events@swcs.org for additional questions.



ELEVATING

77th SWCS International Annual Conference
Denver, Colorado | July 31-August 3, 2022

Conservation

TO NEW HEIGHTS